

SPO ALERT

Date: January 10th, 2024
To: APP Agency Members
From: APP Team
Subject: [SPO ALERT] Contract Documents Duplication Bug

Dear APP User,

App is experiencing latency issues resulting from documents being duplicated due to recent software updates.

Users may find contract documents duplicated when viewing the contract internally under the “Add Documents” section of the contract. Public Portal contract documents were unaffected.

We are actively working with our developers to source out the root cause and resolve this issue. We will keep everyone updated once this has been resolved.

If you have any questions or concerns, please contact App Help desk by calling (602-542-7600) or emailing support to: app@azdoa.gov.

Thank you .

APP Team

602-542-7600

app@azdoa.gov

<https://spointra.az.gov>