

March 31, 2011

Jami Shouse
Dell Inc
850 Asbury Drive
Buffalo Grove, IL 60089

Re: AUTHORIZED COMPUWARE RESELLER

Dear Jami,

As provided under the terms of the Reseller Agreement between ASAP Software ("ASAP"), a subsidiary of Dell Inc. and Compuware Corporation dated September 10, 2003, ASAP is an authorized reseller of Compuware licensed software. ASAP is authorized to resell only Compuware distributed software products. The resale of such software is sourced directly.

If you have any questions, I may be reached at 313.227.6301.

Sincerely,

A handwritten signature in black ink, appearing to read "Thomas M. Iacobelli", written over a horizontal line.

Thomas M. Iacobelli, Senior Counsel
Compuware Corporation