



February 3, 2010

En PointeTechnologies, Inc.  
18701 S. Figueroa St.  
Gardena, CA 90248-4506

To Whom it May Concern-

Please accept this letter as confirmation that En Pointe Technologies is an authorized reseller in good standing with SAP BusinessObjects. En Pointe Technologies is authorized to sell the following products, Crystal Reports, Crystal Reports Server and Xcelsius, without restriction, through our authorized North America Distribution Partner network.

En Pointe Technologies may also resell the BusinessObjects Enterprise and BusinessObjects Edge by exception under the following guidelines. An SAP BusinessObjects direct sales person responsible for the particular account must be involved in the sales cycle. Written authorization must also be obtained from the SAP account manager outlining all products and services to be quoted. Special pricing will be authorized through En Pointe Purchasing.

If I can be of further assistance, feel free to contact me.

Sincerely,

A handwritten signature in cursive script, appearing to read "Donna Ison".

Donna Ison  
Distribution Account Manager  
SAP America