

HP WSCA NASPO Portal Site

(Questionnaire-Methodology-HP Attachment 1: addresses Methodology question 2, bullet 1)



» Public sector

- » Online store
- » Order status
- » Price list

Services

- » Warranty overview & Serial number lookup

Information center

- » 508 accessibility
- » HP list price
- » Enterprise product price list
- » Instructional Package
- » Third Party Products
- » Itronix
- » Third Party Product Warranty Claim
- » HP Renew (Remanufactured)How to Buy
- » Contact information
- » Ordering information
- » Technical support
- » Returns
- » Escalations
- » Lease Agreements
- » Environmental information
- » Energy efficiency
- » Trade-in information
- » Recycling
- » Warranty coverage and look-up
- » Product Specs
- » Save More Money
- » Customer satisfaction questionnaire

Welcome to WSCA/NASPO

Your source for HP products and services

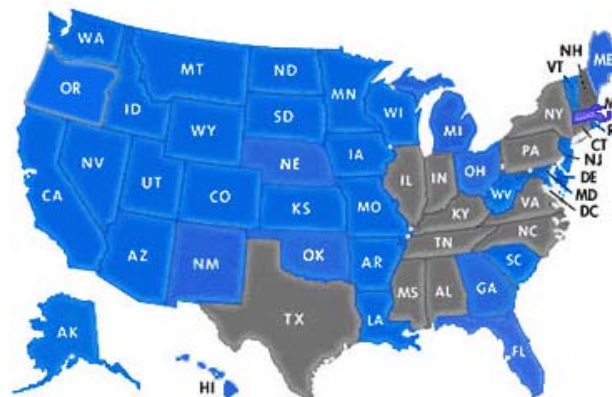
Contract number: B27164

About the program

This is the HP WSCA/NASPO Personal Computers and Related Devices Contract website that will assist you in obtaining HP Product and Services Schedule (PSS) of the contract. The HP WSCA/NASPO contract PSS includes Bands 1-Servers, Band 2 -Workstations (Includes Notebooks, PC Tablets, Desktops and thin clients), Band 3- Printers, Band 4 - Storage, Band 5 - PDA, Band 6 - Instructional Packages and Band 7 - Monitors. Each Band includes associated options (HP branded and third party). Other products allowed include Software - Operating Systems and "off-the-shelf" HP Client Software and third party software, LAN products, Digital Projectors and Services that fall within the scope and definition as allowed under the contract.

Please note: Software is only allowed to be sold at the time of a hardware purchase, but not as a standalone sale.

If you are an eligible agency in a specific State and your State has signed a Participating Addendum with HP, the State will be highlighted in Blue on the map below. Simply click on your specific State to start.





To participate

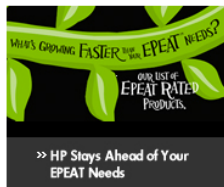
Please note: If your state is a participant and you are listed as an eligible agency under that Participating Addendum you do not need to sign a Participating Addendum.

Please feel free to contact ([Debra Lee](#)) or visit the WSCA/NASPO PC Contract website through www.aboutwsca.org to obtain information on "How to Participate." You can also email wnpc0914eligibility@gmail.com and be sure to provide your entity name, contact name, address (including STATE in which your entity operates or is asking to use contract).

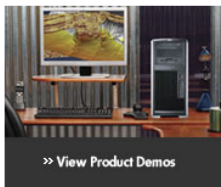


HP WSCA NASPO

WCSA/NASPO Premium Savings Pkg  Windows®
Welcome WCSA/NASPO Premium Savings Pkg Customer!  Life without Walls.™
HP recommends Windows 7.



» HP Stays Ahead of Your EPEAT Needs



» View Product Demos



» WSCA Western States Contracting Alliance

Current selection: WCSA/NASPO PREMIUM SAVINGS CONFIGURATIONS

WCSA/NASPO Premium Savings Pkg Standards

» Desktops



- » Standard Desktop - 8000 MT with 5.0 eStar
- » Standard Desktop - 8000 SFF with 5.0 eStar
- » Professional Desktop - 8000 CMT
- » Professional Desktop - 8000 SFF
- » Professional Desktop - 8000 USDT
- » Education Desktop - 6000 Pro MT
- » Education Desktop - 6000 Pro SFF
- » Education Desktop - 6005 Pro MT
- » Education Desktop - 6005 Pro SFF

» Notebooks



- » Standard Laptop
- » Desktop Replacement Laptop
- » Ultra Light Laptop

» Tablet PCs



- » Convertible Tablet

» Monitors



- » Monitors

Contract number B27164-WNPSP

For optimal performance, please use IE 6, IE 7, or Firefox 2.0 and higher

Please note: TVs, Projectors and Calculators are not available on the WCSA/NASPO contract

Order information

For direct orders only: Purchase Orders should be submitted directly to HP via fax at 800.825.2329 or via email at PSorderprocessing@hp.com. The Purchase Order should include a copy of the quote, the ship to location, delivery date requirement, the Contract Number, and any other special requirements and if applicable, the HP Authorized Reseller Agent name or authorization number (OID number). The reseller agent's authorization number (OID number) and/or name should be designated in



WCSA/NASPO-State of Nevada

Welcome WCSA/NASPO-State of Nevada Customer!


» WCSA/NASPO-State of Nevada

Shopping cart

Your cart is empty

- » Login/register
- » Retrieve saved quote
- » Order history
- » Order status
- » Standards

Add item to cart

enter part number 

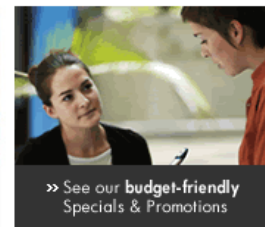
- » Product search/compare
- » View contract price list

Information center

- » WCSA/NASPO Premium Savings Pkg
- » Reseller Agents
- » Web accessibility
- » WCSA/NASPO price list
- » HP list price
- » Enterprise product price list
- » Third Party Product Warranty Claim
- » HP Renew (Remanufactured)How to Buy
- » Contact information
- » Ordering information
- » Technical support
- » Returns
- » Escalations
- » Environmental Information
- » Energy efficiency
- » Care Pack Registration
- » Trade-in information
- » Product Specs
- » Recycling
- » Warranty coverage and look-up
- » HP product bulletin
- » HP subscription services
- » BonusPoints
- » Save More Money
- » Customer satisfaction questionnaire
- » Website Assistance



» HP Renew remanufactured products now available



» See our budget-friendly Specials & Promotions

Windows®.
Life without Walls.™
HP recommends Windows 7.



Current selection: NV - STATE OF NEVADA (WCSA/NASPO)

SPECIAL NOTE CONCERNING THE PURCHASE OF MICROSOFT OPERATING SYSTEMS - The purchase of any Microsoft operating system marketed or identified for home use will be limited to those purchases that qualify under an active Microsoft Volume License Agreement (Government or Academic) which include provisions for upgrade/downgrade options using these operating systems.

Click here for additional Savings!  » WCSA/NASPO Premium Savings Pkg

Contract number: B27164-NV

We are pleased to announce that the State of Nevada has executed a Participating Addendum under the 2009-2014 HP WCSA/NASPO Contract # B27164 for the purchase of products available under this agreement covering the Contract Product and Services Schedule (PSS) for Bands 1-Servers, Band 2 - Workstations (Includes Notebooks, PC Tablets, Desktops and thin clients), Band 3- Printers, Band 4 - Storage, Band 5 - PDA and Band 7 - Monitors. Each Band includes associated options (HP branded and third party). Other products allowed include Software - Operating Systems, LAN products and Services that fall within the scope and definition as allowed under the contract.

The HP WCSA/NASPO contract offers purchasing entities (State & Local Government, Higher Education and K-12 Education) an efficient way to procure our products at discounted prices.

Our WCSA/NASPO website will assist you with product and services information, product configuration and pricing, how-to-order, warranty support, and pointers to many other HP resources for your use.

- Access the latest [price list](#)
- View product specifications
- Create quotes with real-time pricing
- Inquire about [order status](#)
- View product/price comparisons

Contact information

State of Nevada Contact
Marti Marsh, Purchasing Officer

Products

» Desktops

» Workstations

» Notebook (Laptop) & Tablet PCs

» Servers

» Storage

» Monitors

» Black & White Printers

HP WSCA NASPO Website

- ✓ Clearly Labeled WSCA; Nevada
- ✓ Shopping Cart
- ✓ Link to Premium Savings
- ✓ Approved Resellers
- ✓ What is NOT available under Contract
- ✓ Technical Support Contact Info
- ✓ Website Assistance
- ✓ Link to MN WSCA contract Info
- ✓ State Contact Information
- ✓ State Seal with written permission

3 13 April 2011



WSCA/NASPO-State of Nevada
Welcome WSCA/NASPO-State of Nevada Customer!

Windows®.
Life without Walls.™
HP recommends Windows 7.

» WSCA/NASPO-State of Nevada

» Shopping cart
Your cart is empty

» Login/register
» Retrieve saved quote
» Order history
» Order status
» Standards

Add item to cart

» Product search/compare
» View contract price list

Information center

- » WSCA/NASPO Premium Savings Pkg
- » Reseller Agents
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» HP Renew remanufactured products now available

» See our budget-friendly Specials & Promotions

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- View product/price comparisons

Products

- » Desktops
- » Workstations
- » Notebook (Laptop) & Tablet PCs
- » Servers
- » Storage
- » Monitors
- » Black & White Printers

Contact information

State of Nevada Contact
Marti Marsh, Purchasing Officer




Login



WSCA/NASPO-State of Nevada

Welcome WSCA/NASPO-State of Nevada Customer!

Windows®.
Life without Walls.™
HP recommends Windows 7.

» WSCA/NASPO-State of Nevada

» Shopping cart

Your cart is empty

» Login/register

» Retrieve saved quote

» Order history

» Order status

» Standards



Current selection: NV - STATE OF NEVADA (WSCA/NASPO)

Step 1: Choose Login/Register



Login

» WSCA/NASPO-State of Nevada
» New users register here
» Forgot your password

Welcome to your personalized connection to HP's Online Ordering. Our streamlined ordering process makes your buying experience trouble free.

IMPORTANT Message to First Time Users of this Web Site:

To simplify your online buying experience and take full advantage of our web site, you must first register using your e-mail address. For many of our existing customers, we already have your e-mail address on file, but you must fully register and set a secure password.

- If you have already registered, please login below.
- If you have not registered, please click: [New users register here.](#)

If you have any issues please call 1.800.607.3567 or email us at ebusinessSupport@hp.com.

Login

User ID

Password

Login » Please click here to bypass selection of special pricing during login.

Login » Please click here to include your special pricing as you shop on the store. Your User ID must be associated to a valid HP billing account authorized to use the special pricing identifier.

Step 2: Enter User ID & Password



Create and Save a Quote

Contract number: B27164-NV

We are pleased to announce that the State of Nevada has executed a Participating Addendum under the 2009-2014 HP WSCANASPO Contract # B27164 for the purchase of products available under this agreement covering the Contract Product and Services Schedule (PSS) for Bands 1-Servers, Band 2 - Workstations (Includes Notebooks, PC Tablets, Desktops and thin clients), Band 3- Printers, Band 4 - Storage, Band 5 - PDA and Band 7 - Monitors. Each Band includes associated options (HP branded and third party). Other products allowed include Software - Operating Systems, LAN products and Services that fall within the scope and definition as allowed under the contract.

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Our WSCANASPO website will assist you with product and services information, product configuration and pricing, how-to-order, warranty support, and pointers to many other HP resources for your use.

Products



← Step 1: Choose Product Band



starting at 3.2 lbs

» HP EliteBook Notebook PC

Select »



starting at 5.3 lbs

» HP Compaq Notebook PC

Select »



starting at 2.6 lbs

» HP Mini Notebook PC

Select »



starting at 5.7 lbs

» HP ProBook Notebook PCs

Select »



» Essential Notebook PC

Select »

↑ Step 2: Choose Product Category

Create and Save a Quote



» -New- Pre- configured - HP Mini 2102	» -New- Configurable - HP Mini 2102	» -New- Featured Models - HP Mini 2102
Select »	Select »	Select »
Mini Manager <ul style="list-style-type: none"> Genuine Windows 7 Starter 32 10.1-inch diagonal LED-backlit WSVGA display (1024 x 600) Starting at only 2.69 lb/1.22 kg (with 3-cell battery, weight will vary by configuration) Intel Atom N450 (1.66 GHz) processor Intel Graphics Media Accelerator HD 	Mini Manager <ul style="list-style-type: none"> Genuine Windows 7 Starter 32 10.1-inch diagonal LED-backlit WSVGA display (1024 x 600) Starting at only 2.69 lb/1.22 kg (with 3-cell battery, weight will vary by configuration) Intel Atom N450 (1.66 GHz) processor Intel Graphics Media Accelerator HD 	Mini Manager <ul style="list-style-type: none"> Genuine Windows 7 Starter 32 10.1-inch diagonal LED-backlit WSVGA display (1024 x 600) Starting at only 2.69 lb/1.22 kg (with 3-cell battery, weight will vary by configuration) Intel Atom N450 (1.66 GHz) processor Intel Graphics Media Accelerator HD
View Demo Ideal for	View Demo Ideal for	View Demo Ideal for

← Step 3: Choose Product Model



Current selection: NV - STATE OF NEVADA (WSCA/NASPO)

Displaying 1-2 of 2 products Display products per page
Previous 1 Next

Bases/Features	» -Smart Buy- HP Mini 2102 (ENERGY STAR) WH238UT#ABA	» -Smart Buy- HP Mini 2102 (ENERGY STAR) WH239UT#ABA
	Customize »	Customize »

Step 4: Choose Product/Customize →

Create and Save a Quote

Notebook (Laptop) & Tablet PCs

-Smart Buy- HP Mini 2102
(ENERGY STAR)
WH238UT#ABA

Windows®.
Life without Walls.™
HP recommends Windows 7.



System price: \$1,977.00

From: \$329.00

- » Business lease \$61.39/month 48 months
- » Shipping and tax details

» Product overview

Add To Cart »

← Step 5: Select options; Add to Cart

If you to review your current order, modify items in your shopping cart or add items to via our Fast Add feature listed below. Once you have items in your shopping cart you can change quantities (then click RECALCULATE at the bottom to adjust the total), remove items, save as a quote or proceed to checkout. If you have any issues please call 1.800.607.3567 or email us at ebusinesssupport@hp.com.

Continue Shopping » Printable View » Save Quote » Empty Cart » Checkout »

☐ show product components / details

Item / description	Part no.	Unit price	Qty	Ext. price	
» -Smart Buy- HP Mini 2102 WH238UT#ABA	Base	\$329.00	20	\$6,580.00	Remove » Customize »
HP Bluetooth Stereo Headphones	AR084AA	\$82.00	20	\$1,640.00	Remove »
HP Essential USB 2.0 Port Replicator - Smart Buy	AQ731UT#ABA	\$69.00	20	\$1,380.00	Remove »
HP 20 Notebook Mobility Cart	AK816AA	\$1,410.00	1	\$1,410.00	Remove »
				Cart Total:	\$11,010.00

Recalculate »

View Special Pricing »

Estimated Lease
Cost/month: \$356.61

☐ If you are a non-federal customer shipping to California, please check here.

Continue Shopping »

Printable View »

Save Quote »

Empty Cart »

Checkout »



Step 6: Update quantities
"Save Quote"

Create and Save a Quote

To save your quote please enter your email address below

tim.fortschneider@hp.com

You can type in a friendly name to identify this quote. Please type in if you wish to.

Mobile Minis

Prices in this quote are valid for 30 days and are subject to change without notice.
This quote can be retrieved using the retrieve quote feature for up to 90 days.

Continue »

← Step 7: Provide email & Quote Name

Completed Quote



ONLINE PRICE QUOTATION

Quote Number: 4899041

Today's Date : 3/19/2010 4:55:14 PM

Created By: tim.fortschneider@hp.com

Quote Name: Mobile Minis

Quote Created Date : 3/19/2010 4:53:23 PM

Contract: NV - STATE OF NEVADA (WSCA/NASPO) (B27164-NV)

Product availability and product discontinuation are subject to change without notice. The prices in this quotation are valid for 30 days from quote date above. Please include the quote number and contract from this quote on the corresponding purchase order.

Use the File - Print option to print this form for your future reference.

Items/description	Part no	Unit price	Qty	Ext price
-Smart Buy- HP Mini 2102	Base	\$329.00	20	\$6,580.00
WH238UT#ABA		\$329.00		
HP Mini 2102	WH238UT#ABA			



Shipment Tracking & Invoice Re-print

- Order details contain ship-to details and status information
- Shipment details contain carrier information, delivery information and signature
- Easy access to
 - Track and trace
 - Proof of Delivery images
 - Packing lists
 - Invoices

Shipment detail

Order status: **Ship view for 149120148**

Purchase Order: GLRO80507853-001 Ship Date: 2004-07-21 00:00
 HP Order: 05H93068001 Delivery Date: 2004-07-27 10:00
 Customer Number: 05H930684
 Country: Netherlands
 Carrier: DHL
 Weight: 10.00 KGM
 Plant: HP EU Warehouse
 Location: Bonfort
 Last Change: 20-04-2004 15:13 GMT

Tracking information:

Tracking #	Carrier	Signature	Member ID #
149120148	DHL	05H930684	HP-NT

Status history:

Tracking #	Location	Status	Message
149120148	Storage in Transit		
149120148	Delivered		Customer requested future delivery

Box Information:

Box #	Box
149120148	1 BOX

FACTUUR

ORGANISATIE: HP

Factuurnummer: 149120148

Datum: 2004-07-21

Totaal bedrag: 10.00

PACKING LIST

Part 2792066

Box 1

Part	Qty	Weight	Volume
149120148	1	10.00	0.00

Downloaded from <https://www.cambridge.org/core>. University of Cambridge, on 02 Jun 2020 at 10:00:00, subject to the Cambridge Core terms of use, available at <https://www.cambridge.org/core/terms>. <https://doi.org/10.1017/S0022216X20000500>

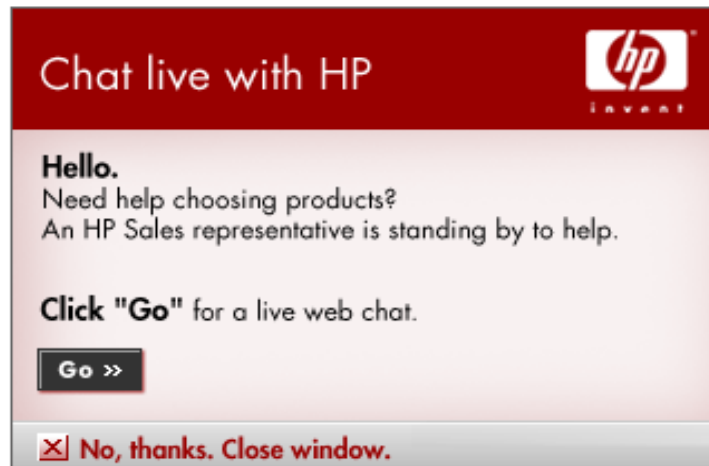
- Quick and easy simple order searches
- Powerful advanced order searches
- Shipment searches
- Detailed product and serial number searches
- Retrieve your order details, delivery date, order status, and shipment details with one simple click



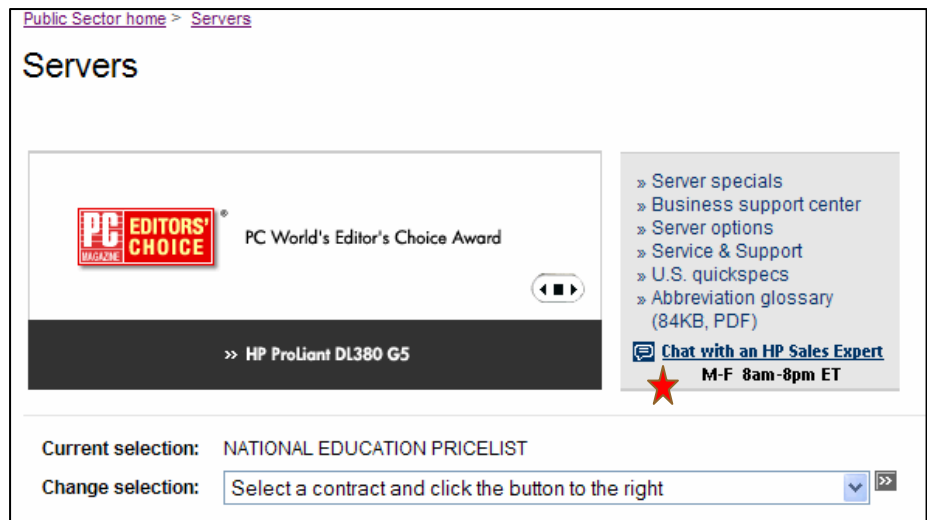


Proactive and Click to Chat

"Proactive Chat – Invitations or "pop ups" – Letting Customers know we are here to help!!



Reactive" or "Click to chat" Buttons.
Customer clicks on link to begin session.



- Chat capabilities were added to the Public Sector website on March 30, 2009.

- It was added to the Public Sites first and the will be rolled out to the other b2b web sites

