

## SPO ALERT

**Date:** May 16, 2023  
**To:** State Agencies  
**From:** APP Help Desk  
**Subject:** SPO ALERT - APP User Audit Process

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The APP Helpdesk will now begin the APP user audit process to ensure that admin users are following best practices in regards to utilization of APP's user management features. Alongside the audit of agency administrators we must also audit the standard agency users of APP and ensure that they do not possess any conflicting roles.

To do this we will provide a list of users to the agency admins to ensure the roles of their users are correct and make any possible changes if needed.

Additionally we will be utilizing a separate email inbox to process communications regarding user audits, please reference [appaudit@azdoa.gov](mailto:appaudit@azdoa.gov) for any questions or concerns, and please notate this inbox is an extension of our inbox [app@azdoa.gov](mailto:app@azdoa.gov)

### [User Audit Process Additional Information](#)

If you have any questions or concerns, please do not hesitate to contact our APP Help Desk.

Thank you.

**The APP Help Desk**

**602-542-7600**

[app@azdoa.gov](mailto:app@azdoa.gov)

<https://spo.az.gov/app-service-request>