

Date: February 13, 2025

To: State Agencies and Cooperative Members

From: State Procurement Office

Re: MTS-MSP Multi-Temporary Staffing Services Managed Services Provider

The State Procurement Office (SPO) is aware of recent communications from February 10th to 12th to contracted resources. We understand the communications from Acro are coming from the Acro Technical and Professional Staffing Group (ATPSG), which is the supplier arm of Acro. While both under Acro Services Corporation, we understand that ATPSG is separate from the Acro Managed Service Provider (MSP) group. We are continuing to have discussions with both MSPs about the transition and will keep you informed of new information.

As we near the final stages of the statewide MSP contract transition from Acro to Knowledge Services, SPO intends to keep the transition process moving as smoothly as possible. If your agency receives any questions regarding the transition or is made aware of any issues, please escalate them to Amber Whitney at amber.whitney@azdoa.gov.