

ARIZONA

S P O A L E R T

Date: February 14th, 2025

To: State Agencies and Cooperative Members

From: State Procurement Office

Re: MTS-MSP Multi-Temporary Staffing Services Managed Services Provider

The State Procurement Office (SPO) has been made aware that Contractor Resources may be reaching out to state employees looking for clarity on the transition of the Managed Service Provider (MSP) contract. The State is contracted with the MSP, and communication regarding the transition of the MSP contract needs to come through SPO to the MSP. While you may want to be helpful, confer with your general counsel and SPO before providing any responses to the Contractor Resources regarding any questions they may have about the transition of the MSP contract.

To ensure all communication regarding the MSP contract transition goes through SPO to the MSP, the following general response to acknowledge questions from Contractor Resources may be used:

We were made aware that SPO is continuing to have discussions with both MSPs about the transition and SPO will keep us informed of new information.

The new program go-live is on March 29th, so there is ample time to work through all the transition activities.

Please refer any questions you have about your employment to your employer.

As mentioned earlier today, please continue to raise any questions regarding the transition or issues to Amber Whitney at amber.whitney@azdoa.gov.