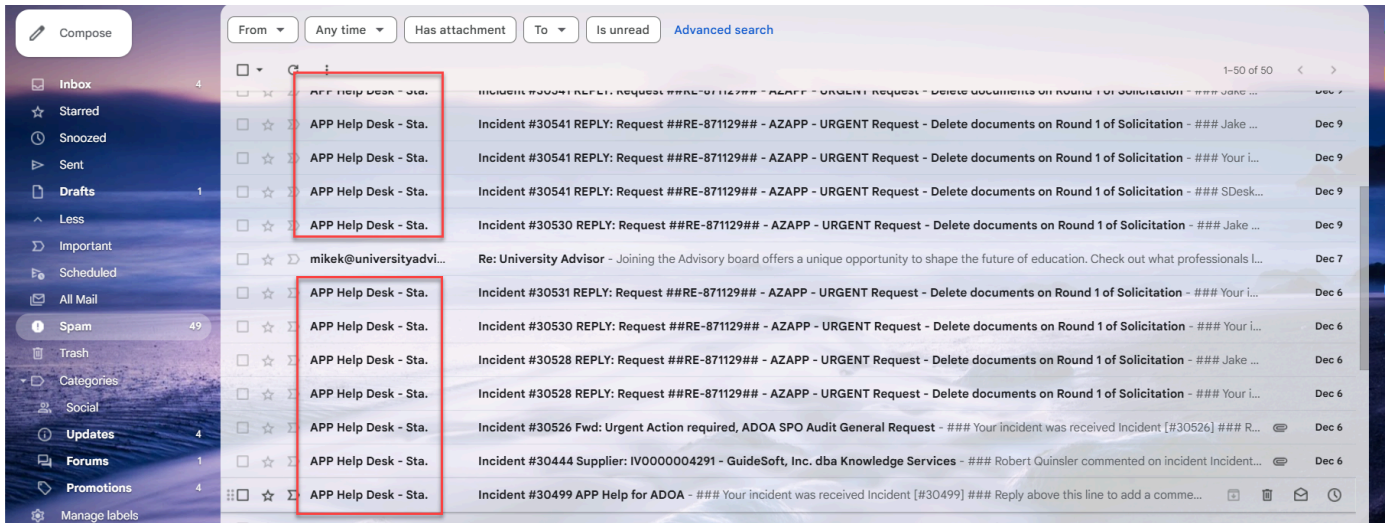


## SPO ALERT

**Date:** December 12, 2024  
**To:** State Agencies  
**From:** State Procurement Office - APP Team  
**Re:** Solarwind APP Tickets

As of December 4, 2024, our APP Ticketing System (Solarwinds) responses are being routed to users' SPAM folders.



APP Help Desk Team is currently working to resolve this issue. If you have any tickets opened with the Help Desk, please check your spam folder for any tickets you have opened. The APP Team & ADOA IT are working on a resolution.

If you have any questions or concerns, please contact the APP Help desk by calling (+1-602-542-7600) or emailing support to: [app@azdoa.gov](mailto:app@azdoa.gov).

Thank you for your patience and understanding.

Sincerely,

The APP Team