

ARIZONA

SPO ALERT

Date: 3/27/2025
To: State Agencies
From: State Procurement Office
Re: SPO ALERT - TRANSITION UPDATE: MTS-MSP Multi-Temporary Staffing Services - Managed Service Provider

Today, the State Procurement Office removed the stop work order issued on 3/25/2025 with Acro.

As previously communicated, the following information remains current:

The State is currently in the final process of transitioning the MTS-MSP contract from Acro to Guidesoft, dba Knowledge Services. On March 28, 2025, the State contract with Acro, CTR060284, will expire. On March 29, 2025, the State contract with Guidesoft, CTR073668, will go live.

Per the requirements of the contract, Guidesoft is responsible for the network of temporary staffing resources and subcontractors in its network. Resources and vendors not within the Guidesoft vendor network will have their temporary staffing assignments end upon the Acro contract expiration, March 28, 2025. At this time, the State understands Acro, and their staffing arm ATPSG, are not subcontracted with Guidesoft to become part of the Guidesoft MTS-MSP vendor network. Should a resource assignment end, the State agency may seek to backfill those resources, as they deem necessary, under the MTS-MSP contract beginning March 29, 2025.

For resources that have completed the onboarding process with Guidesoft, or a supplier that is part of the Guidesoft MTS-MSP vendor network, those assignments will transition uninterrupted to the Guidesoft MTS-MSP contract through a new purchase order on March 29, 2025.