

ARIZONA

S P O A L E R T

Date: January 31, 2025

To: State Agencies and Cooperative Members

From: State Procurement Office

Re: TRANSITION UPDATE: MTS-MSP Multi-Temporary Staffing Services - Managed Service Provider

This message is to inform procurement officers and their agencies' respective hiring managers that we have **confirmed a blackout (hiring freeze) period of Monday, March 10 through Friday, March 28, 2025, as the State transitions from the ACRO contract to the new Knowledge Services contract.** After March 10, all active requisitions with ACRO will be placed on hold until the transition to the new contract on March 29, 2025. During the blackout period, Hiring Managers will no longer have access to the Requisitions module in XRM.

If your agency identifies any urgent needs during this time, there may be opportunities to review *limited exceptions* for emergency situations. If this occurs, please contact Amber Whitney at Amber.Whitney@azdoa.gov and Simon Alvarez at Simon.Alvarez@azdoa.gov for guidance and further direction.

Thank you for your attention to this matter. This period will be essential as we ensure a smooth transition to the new MTS-MSP contract.

Additionally, we have attached a list of FAQs that will assist you with questions that your agency may have during the implementation/transition period.

If you have any questions, please reach out to Simon Alvarez, Statewide Procurement Manager, at Simon.Alvarez@azdoa.gov.