

SPO ALERT

Date: Nov. 4th, 2022
To: STATE AGENCIES
From: APP Help Desk
Subject: APP Elastic Search Functionality

Good afternoon,

Effective 11/04/2022 (after 5pm), APP Help Desk will be enhancing the search capabilities to help narrow down search results much like you were accustomed to on previous APP Versions. **The search feature had been disabled due to system performance (latency). The help desk and or vendor partner will be monitoring response times throughout the week.**

This means agency user(s) will be able to search directly within APP for documents with increased accuracy. This will allow users to quickly and easily navigate through the APP Portal as you continue with your daily responsibilities.

If you encounter any issues or If you have any questions regarding the Elastic Search Functionality, please contact the APP Help Desk at 602-542-7600 or please submit a ticket to the APP Inbox. app@azdoa.gov.

Thank you.

The APP Help Desk

602-542-7600

app@azdoa.gov

<https://spo.az.gov/app-service-request>