Date: January 10th, 2023

To: APP

From: AGENCIES

Subject: [Updated APP Help Desk Portal]

Hello APP Users,

As part of our continuous improvement, we wanted to bring to your attention the launch of our new Service Catalog. This catalog enables users to efficiently request and track APP non-incident requests within the APP Help Desk ticketing system. The following request templates have been added to our Service Request Catalog:

- Request for Testing Assistance
- Enhancement Request
- Password Reset

If you have any questions please contact the APP Help Desk at **602-542-7600** or please submit a ticket to the APP Inbox. app@azdoa.gov.

Thank you,

APP Help Desk
602-542-7600
app@azdoa.gov
https://spointra.az.gov