



April 5, 2011

Zones Inc.
1102 15th Street SW
Ste 102
Auburn, WA 98001-6509
USA

To Whom It May Concern:

Zones is an authorized reseller of TechSmith products for corporate, government, and educational programs. Zones is authorized to sell all TechSmith products, not limited to, but including Snagit, Camtasia Studio, Camtasia for Mac, Camtasia Relay, and Morae. Zones has acted as a reseller of TechSmith's software sales for electronic download, boxed, and volume license programs to serve their customers needs. For any further questions, please feel free to contact us.

Sincerely,

A handwritten signature in black ink, reading "Katharine Cansfield". The signature is fluid and cursive, with a long horizontal line extending from the end of the name.

Katharine Cansfield
Sales Manager, Global Enterprise Accounts
TechSmith Corporation
1.888.750.0685 (Toll Free in US & Canada)