



Sarah Jansen
Zones, Inc.
1102 15th St SW, Suite 102
Auburn, WA 98001-6509

April 12, 2011

Dear Sarah,

This letter is to serve as confirmation that Zones, Inc. is an authorized reseller in good standing with Nuance Communications.

Zones, Inc. is authorized to resell our Dragon Naturally Speaking and Imaging desktop software.

A handwritten signature in black ink, appearing to read "Kurt Peterson", with a long horizontal flourish extending to the right.

Kurt Peterson

Nuance Communication

Distribution Sales Manager