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March 28, 2011

Zones, Inc.
1102 15th St SW, Suite 102
Auburn, WA 98001-6509

Re: LAR Designation

To Whom It May Concern:

This letter is to confirm that Zones, Inc. ("Zones") is currently an authorized Data Management Large Account Reseller and Data Management Platinum Partner of CA, Inc. ("CA"). This letter of acknowledgement does not include any authorization by CA for Zones to make claims, representations or commitments on behalf of CA other than CA's standard product specifications and associated warranties available from CA.

Any other claims, representations, or warranties by Zones are solely the responsibility of Zones.

Sincerely,

A handwritten signature in black ink, appearing to read 'Felicia McCauley', written over a horizontal line.

Felicia McCauley
Sales Accounting Manager
CA, technologies