
From: procure
Sent: Friday, May 02, 2014 12:45 PM
To: procure
Subject: RE: ProcureAZ Alert: UPDATE Invoices for partially paid POs with multiple lines should now work properly in ProcureAZ

PROCUREAZ ALERT

Date: May 2, 2014

To: Agency Chief Procurement Officers, Technical Leads and User Group Members

From: ProcureAZ Help Desk

Re: **UPDATE** Invoices for partially paid POs with multiple lines should now work properly in ProcureAZ

We have determined the hotfix for rounding errors deployed on Tuesday is causing the invoice error noted below. Periscope will be removing that particular fix around 11:00am today (this will not affect any of the other accounting hotfixes or the punchout hotfix deployed this week). While the rounding hotfix is being removed the system will experience some slowness. Once the process is complete system performance should return to normal. **-The fix has been successfully removed.**

If you have any issues or receive the same error (see below) when creating the invoices again, please contact the Help Desk at 602-542-7600 (option 3) or email procure@azdoa.gov.

We have found an issue when creating an invoice for a **partially paid PO with multiple line items**. When users click the Accounting tab they see this error message:

“Exception Occurred: null. There is a system error. Please contact the system administrator for help.
Your reference error ID is: ...”



PROCUREAZ HELP DESK
602-542-7600
procure@azdoa.gov