
From: procure
Sent: Friday, May 02, 2014 10:59 AM
To: procure
Subject: ProcureAZ Alert: UPDATE Invoices for partially paid POs with multiple lines not working properly in ProcureAZ

PROCUREAZ ALERT

Date: May 1, 2014
To: Agency Chief Procurement Officers, Technical Leads and User Group Members
From: ProcureAZ Help Desk
Re: **UPDATE** Invoices for partially paid POs with multiple lines not working properly in ProcureAZ

We have determined the hotfix for rounding errors deployed on Tuesday is causing the invoice error noted below. Periscope will be removing that particular fix around 11:00am today (this will not affect any of the other accounting hotfixes or the punchout hotfix deployed this week). While the rounding hotfix is being removed the system will experience some slowness. Once the process is complete system performance should return to normal.

In addition we are currently testing a fix for the Staples Office Supply punchout. The Brady, Staples Paper and Troxell punchouts are functioning normally at this time. The Grainger punchout is still offline until their catalog has been updated to reflect the new contract award.

If you have any questions or concerns regarding this issue please contact the Help Desk at 602-542-7600 (option 3) or email procure@azdoa.gov.

We apologize for the inconvenience this has caused.

We have found an issue when creating an invoice for a **partially paid PO with multiple line items**. When users click the Accounting tab they see this error message:

“Exception Occurred: null. There is a system error. Please contact the system administrator for help.
Your reference error ID is: ...”



PROCUREAZ HELP DESK
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