
From: procure
Sent: Friday, May 16, 2014 3:47 PM
To: procure
Subject: ProcureAZ Alert - ProcureAZ Issues Update

Categories: FYI

ProcureAZ Alert

Date: May 16, 2014

To: Agency Chief Procurement Officers, Technical Leads and User Group Members

From: ProcureAZ Help Desk

Re: ProcureAZ Issues Update

Periscope has identified what they believe was the issue causing the performance problems ProcureAZ experienced in the last couple of months. Beginning Monday, May 19th they will begin a measured rollback of the scripts put in place to alleviate the processing speed issues. If ProcureAZ performance is not impacted after the first rollback Periscope will move on to the next rollback the next day and so on. Periscope will be closely monitoring the situation to re-instate measures if any problems are encountered. Please contact the Help Desk at 602-542-7600 or email procure@azdoa.gov if you experience system performance problems.

The fix for the Vendor PO print form has made it to the last step of the development process so we hope to be able to begin testing it shortly.

The Staples office supply punchout fix is still in development and the Grainger punchout continues to be unavailable. Unfortunately we do not have any estimated timeframe for either one to be active again.

Please direct any questions regarding these issues to the ProcureAZ Help Desk at 602-542-7600 (option 3) or email procure@azdoa.gov.

Thank you.



PROCUREAZ HELP DESK
602-542-7600
procure@azdoa.gov