

ProcureAz Alert

Date: September 9, 2015
To: ProcureAz Users
From: ProcureAz Help Desk
Re: Scheduled Maintenance Window this Weekend

The scheduled maintenance window for ProcureAz is this weekend. The following is the notice sent from Periscope of the planned activities:

During this month's scheduled system maintenance, there are a number of activities planned that will impact all production, test, and train users.

Planned activities include updating Windows patches (both test and production) as well as some changes to the logging configuration and some server upgrades to the reporting server in a specific environment.

During the server patching, users in the production system will experience limited or no downtime - production environments have dual databases, so that one can be brought offline and patched, and then the other, without any interruption in service. The test systems do not have this duplication, so expect Test and Train to be offline for periods of time intermittently during the weekend.

The maintenance window will begin after 5 PM (MST) Friday (September 11th) evening and extends through midnight Sunday (September 13th) night. Please warn users that their test/train availability will be severely limited this weekend.

If there are any questions or concerns please contact the Help Desk at 602-542-7600 (option 2).

Thank you

PROCUREAZ HELP DESK
602-542-7600
procure@azdoa.gov