

ProcureAz Alert

Date: December 2, 2015

To: State Agencies

From: ProcureAZ Help Desk

Re: ProcureAZ Alert - Change Orders stuck in a Pending Status

The Help Desk has documented an issue with Purchase Order and Master Blanket Change Orders system wide. When users attempt to apply change orders the following System Warning pops up:

“System Warning(s) An accounting transaction is currently being processed, this document will be locked for modification until complete.”

The warning does not go away and the document remains in pending status.

Periscope is researching the issue. At this time we do not have an ETA for a resolution.

If you have any questions please contact the Help Desk at 602-542-7600, option 3, or email procure@azdoa.gov.

PROCUREAZ HELP DESK
602-542-7600
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