

ProcureAz Alert

Date: December 14, 2015

To: State Agencies

From: ProcureAZ Help Desk

Re: ProcureAZ Alert - Solution for Users being Logged Out

Periscope Support has restarted the application servers with the anticipation that this will resolve the issue of being 'kicked out' of ProcureAZ unexpectedly; thus far this appears to have resolved the issue.

It is still recommended for those being 'kicked out' of ProcureAZ, to clear browser cache and cookies. The instructions for clearing cache Internet Explorer, Firefox and Chrome referred to in the previous ProcureAZ Alert are attached.

If you have any questions, please contact the Help Desk at 602-542-7600, option 3, or email procure@azdoa.gov.

PROCUREAZ HELP DESK

602-542-7600

procure@azdoa.gov