

ProcureAz Alert

Date: August 1, 2016

To: State Agencies

From: ProcureAZ Help Desk

Re: ****UPDATE**** Trouble with communication between ProcureAZ and AFIS (Transaction Timeout Error)

We are **still** currently experiencing a communication issue regarding the financial and procurement systems. GAO is aware of the issue and is currently working with CGI for support. **Please note what procurement functions are and are not available due to this issue:**

Users may continue to **create** requisitions, change orders, receipts and invoices

- **DO NOT submit** requisitions, purchase orders, change orders, cancellation receipts or invoices for approval until the issue has been resolved
- Solicitation and vendor quote functions are not affected and may continue to be processed as normal

We sincerely apologize for the inconvenience.

Please continue to contact the Help Desk through agency technical leads with performance issues as we are keeping track of agency impacts.

Thank you.

PROCUREAZ HELP DESK

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