

SPO ALERT

DATE: December 8, 2017

TO: State Agencies and State Cooperative Members

REF: 0012_UPDATE MTS-MSP TRANSITION
Medical Category Transition

The Medical Category is in the initial stages of being implemented under the Multi-Temporary Staffing Services – Managed Service Provider (MTS-MSP) Contract with Guidesoft, Inc. dba Knowledge Services (KS). Given the number of applications and variety of job titles involved in the providing the Medical Category, as well as the fact that several Agencies have told us that they want to fold in activities that they currently have in individual Agency Contracts and also have many unmet needs, we determined that a phase-in approach would allow for a smoother transition based on agency contract End Dates and a thorough identification of the specific needs of each facility/application involved. The following chart shows each Phase and the associated activities and target dates for each Phase. We anticipate that there are Agencies or other End Users that were not aware and/or have not notified us of the need for Medical Temporary Staffing and or Project-based activity. Therefore, we have added a possible Phase Three. If your Agency is not shown below and you would like to know if any of your current medical services could be provided under the MTS-MSP Contract (ADSP017-174599), please send an email to AZMSP@knowledgeservices.com.

PHASE ONE AZDVS, ADES		
ACTION	TARGET DATE	PARTICIPANTS
Kick-Off Meeting(s) for Vendors/Suppliers	Week of December 4, 2017	Knowledge Services (KS)
Discovery Meeting(s) with Power-Users	Weeks of : December 4, 2017 December 11, 2017 January 8, 2018 January 15, 2018	KS, AZDVS and ADES staff
Data Validation	Week of January 22, 2018	KS Vendors/Suppliers
Program Overview/Training for Departments/Agencies/Supervisors	Week of February 5, 2018	KS, AZDVS staff and ADES
Program and dotStaff™ Training for Vendors/Suppliers	Week of February 5, 2018	KS and Vendor/Supplier Account Managers
PHASE ONE (AZDVS, ADES) - GO LIVE	Monday, February 12, 2018	KS, Vendor/Suppliers, and ADES
PHASE TWO - AZDHS, AHCCCS	of Begin Week February 19, 2018	GO LIVE July 1, 2018

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PHASE THREE - OTHER IDENTIFIED AGENCIES	TBD
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If you have any questions regarding the Transition status of a Vendor or a Resource, please contact Knowledge Services at AZMSP@knowledgeservices.com.

If you have any questions regarding general information regarding the Transition or the new MTS-MSP Contract or are running into Transition issues, please contact delia.walters@azdoa.gov or 602-542-9125.