09/19/18 - Supplier VILT Session 2 – Q&As

* **When will supplier conversion occur?** Supplier conversion will occur the week prior to Go Live, starting October 4th and ending October 14th. During this time, both ProcureAZ and the APP will be unavailable.
* **Will recurring invoices be supported?** Each agency will be responsible for determining the best processes for managing their accounts. For example, blanket orders, which can back to a single PO, can be utilized for recurring invoices.
* **In regards to Performance Assessments, will suppliers be able to provide feedback to the State?** No, Performance Assessments are designed to assist the State understand how well a supplier or contract is performing. In addition, the APP provides tools to aid in improving performance as needed.
* **Can suppliers withdraw bids?** Yes, multiple bids can be created as well.
* **Are suppliers required to submit all invoices through APP?** No, suppliers can work with agencies to determine the ideal process for submitting invoices.
* **Should all quotes be in the system or can we send these directly to the requester?** Ideally, all quotes would be submitted through the APP. Suppliers can work with their individual agencies to determine the most ideal proves for submitting quotes.